TI Alert notifications

TI uses **TI Alert** to inform employees and contractors of events that require immediate attention for safety and/or business continuity purposes (i.e. employee safety concerns, site closures, IT outages, etc.).

- As a TI employee or contractor, it is recommended to provide your contact information to receive TI Alert notifications.
- Note: Personal contact information is deleted from xMatters when you leave TI.

Examples of TI Alert text message and email:

TI ALERT: A severe weather warning has been issued. Listen for and follow emergency alerts. Stay indoors away from exterior walls, doors or windows. If outside, find shelter immediately. Drive carefully. Do not park under an overpass or drive through flood water. Your safety is our priority.

TA

Fri 5/2/2025 12:57 PM

TI ALERT <ti_alert@ti.xmatters.com>

TI ALERT: Severe weather

1 This message was sent with High importance.

If there are problems with how this message is displayed, click here to view it in a web browser.



TI ALERT:

A severe weather warning has been issued. To ensure your safety, please take the following actions:

- Listen for and follow emergency alerts.
- Stay indoors and away from exterior walls, doors or windows.
- If outside and you can safely enter a building, do so immediately.
- Drive carefully. Do not park under an overpass or drive through flood water.

Your safety is our priority.



Instructions to opt-in to TI Alert notifications

If you have TI log-in access, you can opt-in to TI Alert through myHR:

- 1. Go to http://myhrtools/, click on **Go to myHR Tools** and login
- 2. Choose the **Me** tab
- 3. Click the **Personal Information** icon
- 4. Select Contact Info
- 5. Under the **Communication** section, click the **+Add button** and choose phone or email
- 6. Complete all applicable fields, including Country, Area Code and Number for your work mobile phone, home mobile phone and home email. No change to date fields required.
- 7. Click **Submit** when complete

"Work Mobile Phone" numbers are displayed in Directory Services.

You may update your contact information at any time or remove it to opt-out of receiving TI Alert notifications.

For assistance, contact the TI HR Service Center at 1-888-660-1411 or ti-alert-questions@list.ti.com.

Instructions to opt-in to TI Alert notifications

If you are a U.S. contractor and do not have TI log-in access you can opt-in to TI Alert via email:

- Send an email with your XID in the subject line to our TI Alert email: xid@support.ti.xmatters.com.
- 2. You will receive a response with instructions to create an account and log into our TI Alert management system, **xMatters.**
- 3. Be sure to add up to **two SMS/mobile numbers** and **two email addresses** to receive notifications from TI.

You may update your contact information at any time or remove it to opt-out of receiving TI Alert notifications.

For assistance, contact the TI HR Service Center at 1-888-660-1411 or ti-alert-questions@list.ti.com.