

Supplier Portal

Frequently Asked Questions (FAQs)



Q: Why is TI developing a new portal?

A: TI is developing an integrated purchase-to-pay portal to support efficiency, execution and growth. The portal will make it more efficient and less burdensome for suppliers to do business with TI. The portal is an easy, online way of engaging that also provides enhanced security and data protection.

Q: How will suppliers benefit by using TI's portal?

A: The portal automates manual transactions across most purchase-to-pay activities and reduces manual errors through greater connectivity with suppliers. It also lowers fraud risk due to improved system security, which is especially important as cybercrime continues to escalate worldwide.

Q: How will the portal change the way TI does business with suppliers?

A: The portal automates manual processes for both TI and suppliers through smart workflows and by replacing disconnected email communications and SharePoint sites. In June 2023, the portal will go live for supplier onboarding and maintenance functions. As additional functionality becomes available, suppliers will use the portal for procurement and invoicing functions, including the ability to acknowledge and update delivery dates, prices and quantities.

Q: When will the portal become fully functional?

A: The portal will be available for supplier onboarding and maintenance functions in June 2023. Additional functionality will become available in phases as outlined below:

Phase 1: Supplier Onboarding and Maintenance	Global	June 2023
Phase 2: Invoice Submission and Collaboration	U.S., Canada, Mexico EMEA Asia, Japan	April 2024 Sept 2024 March 2025
Phase 3: Purchase Order and Scheduling Agreement Visibility, Acknowledgement and Collaboration	Global	March 2025

Q: Will all suppliers be required to use the new portal?

A: Yes. All suppliers will be required to use the new portal when it becomes available in June 2023 in order to do business with TI. Suppliers will be required to use the portal for account maintenance activities, which include providing information about account representatives (i.e., relationship manager, quality manager, accounts payable contacts) and making contact changes, bank data changes, name and legal entity changes, etc. Automated purchase order and payment functionality likely will not be impacted by the automated portal features.

Q: Who is TI partnering with to develop the portal?

A: We are developing a TI-specific portal in partnership with Ivalua, an industry leader in the Purchase-to-Pay Automation space. Many of our current suppliers are already using Ivalua portals when working with other manufacturers and distributors.

Q: Will suppliers be able to use the portal to manage their security access?

A: Yes. The portal has functionality to ensure that suppliers have a secure way to update their login information and add or change access for others serving in various functions across their organizations. Two-factor authentication will be used to provide additional security safeguards. This will provide the necessary security safeguards to prevent unauthorized access.

Q: Will suppliers be charged to use the portal?

A: No. The portal will be available to all TI suppliers at no charge.

Q: Who can a supplier contact to ask questions or receive more information about the portal?

A: We have created this FAQ for you to review to answer general questions. If you have other questions or concerns related to this project, contact your TI representative. If you do not know your TI representative, send a message to p2pauto_reply_ext@list.ti.com.